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|---|-------------------------------|-------------------------------|--|
| <b>Job Title:</b> Hero Shift Manager  | <b>Job Category:</b> Employee | <b>Job Location:</b> Cary, NC |  |
| <b>Job Description</b>  |                               |                               |  |
| <b>ROLE AND RESPONSIBILITIES:</b>   |                               |                               |  |
| <p>Howdy Homemade is on a relentless pursuit to create jobs for individuals with intellectual and developmental disabilities with the power of our smiles and amazing ice cream. A Hero Shift Manager for Howdy Homemade is designed to enthusiastically sell and scoop ice cream for customers while ensuring all other employees remain on task.</p>  |                               |                               |  |
| <ul style="list-style-type: none"><li>• Ensure cleanliness of the shop</li><li>• Perform daily opening, closing and mid-day tasks</li><li>• Scooping ice cream</li><li>• Greet customers with warm smiles</li><li>• Maintain a positive work environment</li><li>• Work well alongside other hero's</li><li>• Closely follow and partner with other heroes in the opening, closing and mid-day checklist</li><li>• Hold a key to the store and open and lock door at beginning/ end of each shift</li><li>• Cash Handling</li><li>• Open/ close the cash register</li></ul> |                               |                               |  |
| <p>The hero shift managers are the name and the face of Howdy Homemade and build the brand by ensuring a quality experience for all customers.</p>  |                               |                               |  |
| <b>QUALIFICATIONS AND EDUCATION REQUIREMENTS</b>  |                               |                               |  |
| <ul style="list-style-type: none"><li>• US work authorization</li></ul>   |                               |                               |  |
| <b>PREFERRED SKILLS</b>   |                               |                               |  |
| <ul style="list-style-type: none"><li>• Some experience working with a team</li><li>• Positive attitude</li><li>• Willingness to learn a new skill</li></ul>  |                               |                               |  |
| <b>Benefits:</b>  |                               |                               |  |
| <ul style="list-style-type: none"><li>• Flexible Schedule</li></ul>   |                               |                               |  |